



Antonio Pacelli Repairs Information

Please note that we only repair and retip the following brands:

Antonio Pacelli - Fays - Rutherfords

We do not repair/retip other brands so please ensure your jig shoe is one of these before sending. If you are not sure of the brand of your jig shoes, then we strongly recommend that you send us some pictures of the shoe so we can advise further. Unfortunately we cannot accept responsibility for the cost of carriage of returning other branded jig shoes to you, so if in doubt please do get in touch first.

How to have a trouble free repair

1. Complete the repair form. If you would prefer not to include your credit card details then please tick the box requesting a credit card call and we can call you to get this information over the telephone. Please note that we work on GMT time so if you are in a significantly different time zone then the call may be quite late/early your time.
2. Package the shoes well (please send the pair even if the repair is only to one shoe so we can check for consistency post repair) and include a copy of the repairs form with the parcel.
3. If you require any special shaping of the tip or heel such as tapering of the tip to the shoe or a slightly longer tip to meet the length of an old custom tip, then you must mention this in the comments section of the form, otherwise your tips will be done to the standard Antonio Pacelli shape and tip length.
4. We recommend that you send your shoes on a recorded delivery service as we cannot accept responsibility for any shoes lost in transit.
5. Please mark the outside of the box and the customs form (only needed if sending from outside the EU) 'Returning to manufacturer for repair' to avoid any delays and charges with customs. We cannot be responsible for any charges occurring from this being omitted.
6. Please allow 10-14 days for the repair to be completed, especially during busy times of year (e.g. before major championships and the start of term). Please add transit time both ways when calculating how long you will be without shoes. We can return your shoes on a fast service if needed. Please tick the express return box on the form if you would like this service. We will email you the additional cost for you to authorise before sending. If we do not hear from you within 24 hours we will return on our normal service to avoid further delay.
7. Please note that you will be charged outbound postage to return your shoes to you. This charge is in addition to any repair or retipping charges.

Please send your repair to this address

Antonio Pacelli Returns Department
14 Hallmark Trading Estate
Fourth Way
Wembley HA9 0LB
England

Have more questions? Then email us at sales@antoniopacelli.com



Antonio Pacelli Repairs Form

Name:			
Address:			
Phone Number:		Mobile / Cell:	
Email:			
Credit card number:			
Start Date:		Expiry Date:	
Security Card number: <small>(last 3 digits- located on the back of the card)</small>			
<input type="checkbox"/> Tick if you would prefer us to call you for your credit card details.			
Item Code	Product	Repair Price	Tick if required
Tips			
RLT	New Leinster tips (per pair)	£19.00	<input type="checkbox"/>
RCT	New Concorde tips (per pair)	£23.50	<input type="checkbox"/>
RYT	New Liberty tips (per pair)	£29.50	<input type="checkbox"/>
RMT	Capezio tips (Metal) – *Please note these cannot be used in competitions. (per pair)	£23.00	<input type="checkbox"/>
Heels			
RLHT	New Leinster heel top pieces (per pair)	£8.00	<input type="checkbox"/>
RCHT	New Concorde heel top pieces (per pair)	£8.00	<input type="checkbox"/>
RLH	New Leinster heels (heel block and top piece) (per pair)	£14.50	<input type="checkbox"/>
RCH	New Concorde heels (heel block and top piece) (per pair)	£23.50	<input type="checkbox"/>
Straps			

RSTK	New BLACK Jig shoe straps (8"/9" length) (per pair)	£8.50	<input type="checkbox"/>
RSTW	New WHITE jig shoe straps (8"/9" length) (per pair)	£8.50	<input type="checkbox"/>
RSTC	New 24" Cat Collar Straps + Heel Loop (per pair)	£14.00	<input type="checkbox"/>
Soles			
RSLP/RSSP	Repair Hole in Sole (Leather or Suede Patch)	£12.00 Estimate	<input type="checkbox"/>
RSHR	Add Half Rubber Sole to Jig Shoes (per pair)	£14.50	<input type="checkbox"/>
RSFR	Add Full Rubber Sole to Jig Shoes (per pair)	£19.00	<input type="checkbox"/>
Uppers			
RULP	Repair Hole in Upper (Leather Patch)	£12.00 Estimate	<input type="checkbox"/>
Laces			
LCS	New BLACK jig shoes laces (per pair)	£1.50	<input type="checkbox"/>
LCWS	New WHITE jig shoes laces (per pair)	£1.50	<input type="checkbox"/>
LCLR	Pump Laces – Round Black	£2.50	<input type="checkbox"/>
LCWR	Pump Laces – Round White	£2.50	<input type="checkbox"/>
LCL	Pump Laces – Flat Black	£2.50	<input type="checkbox"/>
LCWL	Pump Laces – Flat White	£2.50	<input type="checkbox"/>

Tick if you would like your shoes returned on an express courier service.

Comments (Please note any particular requirements here.)

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